

Primary Health Care Provider Questionnaire

Practice details and date

Provider ID <i>(pre-printed)</i>	_____
Date <i>(Day/Month/Year)</i>	___/___/___
Assessment	(2) Follow-up 1

prov.id
date.day/
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assessment

Primary Health Care Provider Questionnaire

Part I.

In this section you will be asked about your opinions regarding alcohol, work and working with alcohol issues.

Alcohol Knowledge

Answer the questions below based on your personal knowledge and opinion.

Questions	Per Day	Per Week	Per Occasion	
Experts recommend that everyone should limit 1. the amount of alcohol that they drink. What is this limit for men, in terms of drinks:	__ drinks	__ drinks	__ drinks	<i>know1a/ know1b/ know1c</i>
Experts recommend that everyone should limit 2. the amount of alcohol that they drink. What is this limit for women, in terms of drinks:	__ drinks	__ drinks	__ drinks	<i>know2a/ know2b/ know2c</i>
	Acceptable		Unacceptable	
Would you say that it is acceptable or 3. unacceptable for you to drink regularly more than two drinks a day?	1	2		<i>know3</i>
Would you say that it is acceptable or 4. unacceptable for you to drink more than six drinks on anyone occasion?	1	2		<i>know4</i>
Would you say that it is acceptable or 5. unacceptable for your friends to drink regularly more than two drinks a day?	1	2		<i>know5</i>
Would you say that it is acceptable or 6. unacceptable for your friends to drink more than six drinks on anyone occasion?	1	2		<i>know6</i>

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The Short Alcohol and Alcohol Problems Perception Questionnaire

Indicate how much you agree or disagree with each of the following statements about working with “drinkers”. For this part of the question, “drinkers” refers to people with **heavy or harmful alcohol use**.

There are no right or wrong answers. Please indicate the extent to which you agree or disagree with the following statements	Strongly agree	Quite strongly agree	Agree	Neither agree or disagree	Disagree	Quite strongly disagree	Strongly disagree	
1. I feel I know enough about causes of drinking problems to carry out my role when working with drinkers	7	6	5	4	3	2	1	saapp1
2. I feel I can appropriately advise my patients about drinking and its effects	7	6	5	4	3	2	1	saapp2
3. I feel I do not have much to be proud of when working with drinkers	7	6	5	4	3	2	1	saapp3
4. All in all, I am inclined to feel I am a failure with drinkers	7	6	5	4	3	2	1	saapp4
5. I want to work with drinkers	7	6	5	4	3	2	1	saapp5
6. Pessimism is the most realistic attitude to take towards drinkers	7	6	5	4	3	2	1	saapp6
7. I feel I have the right to ask patients questions about their drinking when necessary	7	6	5	4	3	2	1	saapp7
8. I feel that my patients believe I have the right to ask them questions about drinking when necessary	7	6	5	4	3	2	1	saapp8
9. In general, it is rewarding to work with drinkers	7	6	5	4	3	2	1	saapp9
10. In general, I like drinkers	7	6	5	4	3	2	1	saapp10

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Asking patients about alcohol consumption

Indicate how much you agree or disagree with each of the following statements about asking patients about their alcohol consumption.

There are no right or wrong answers. Please indicate the extent to which you agree or disagree with the following statements		Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	
When I ask my patients about their alcohol consumption...:							
1	a. it improves my relationship with my patients	5	4	3	2	1	ask1
2	b. it makes my patients uneasy	5	4	3	2	1	ask2
3	c. I provide better care to my patients	5	4	3	2	1	ask3
4	d. it makes the consultation too long	5	4	3	2	1	ask4
5	e. it helps my patients drink less	5	4	3	2	1	ask5
6	My colleagues believe that I should ask my patients how much alcohol they drink	5	4	3	2	1	ask6
7	My managers believe that I should ask my patients how much alcohol they drink	5	4	3	2	1	ask7
8	My patients believe that I should ask my patients how much alcohol they drink	5	4	3	2	1	ask8
9	I intend to ask my patients how much alcohol they drink	5	4	3	2	1	ask9

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Work engagement

The following statements are about how you feel at work. Please read each statement carefully and decide if you ever feel this way about your job. If you have never had this feeling, cross the '0' (zero) in the space after the statement. If you have had this feeling, indicate how often you feel it by crossing the

	Every day	A few times a week	Once a week	A few times a month	Once a month or less	A few times a year or less	Never	
1. At my work, I feel bursting with energy	6	5	4	3	2	1	0	work1
2. I am enthusiastic about my job	6	5	4	3	2	1	0	work2
3. I am immersed in my work	6	5	4	3	2	1	0	work3
4. I feel emotionally drained by my work	6	5	4	3	2	1	0	work4
5. I feel fatigued when I have to get up in the morning to face another day on the job	6	5	4	3	2	1	0	work5
6. Working with patients all day is really a strain for me	6	5	4	3	2	1	0	work6
7. I have become more callous toward people since I took this job	6	5	4	3	2	1	0	work7
8. I don't really care what happens to some patients	6	5	4	3	2	1	0	work8
9. I feel exhilarated after working with my patients	6	5	4	3	2	1	0	work9
10. I feel I treat some patients as if they were impersonal "objects"	6	5	4	3	2	1	0	work10
11. I deal very effectively with the problems of my patients	6	5	4	3	2	1	0	work11
12. I feel I'm a positive influence on other people's lives through my work	6	5	4	3	2	1	0	work12

number (from 1 to 6) that best describes how frequently you feel that way.

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Part II.

The questions in this section are about your experience of implementation of SCALA protocol in practice.

Time spent on delivering intervention

Please mark how much time you have spent on the activities listed in the table below in the past month.

For the questions 1-5, mark the average time you spent on those activities in a single consultation (in minutes).

	Assessment	Enter required time in minutes	
1. Routine screening - Every patient to be screened with AUDIT-C	<i>On average per consultation, how long did it take you to complete the routine screening with a patient in the past month?</i>		time1
2. Further assessment - Patients scoring 8 or above on AUDIT-C to be assessed with full AUDIT and PHQ-2	<i>On average per consultation, how long did it take you to complete the further assessment with a patient in the past month?</i>		time2
3. Alcohol brief advice Patients scoring 8 or above on AUDIT-C will be given brief advice	<i>On average per consultation, how long did it take you to give alcohol brief advice to a patient in the past month?</i>		time3
4. Patient information leaflet - Patients scoring 7 or below on AUDIT-C to be given leaflets	<i>On average per consultation, how long did it take you to give the patient information leaflet to a patient in the past month?</i>		time4
5. Referral of patients to specialised services - Patients scoring 8 or above on AUDIT-C and with indication to be referred	<i>On average per consultation, how long did it take you to refer patients to specialised services in the past month?</i>		time5

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Opinion about the health protocol

Recently, you were familiarized with the protocol helping you to carry out alcohol screening and brief intervention in your daily practice. In the questions below, mark how much you agree with the following statements.

	Completely agree	Agree	Neither agree nor disagree	Disagree	Completely disagree	
1. Using the protocol is more effective than our current practice	5	4	3	2	1	<i>protocol1</i>
2. The content of the protocol is compatible with my personal beliefs and values	5	4	3	2	1	<i>protocol2</i>
3. The protocol is useful	5	4	3	2	1	<i>protocol3</i>
4. The protocol is credible	5	4	3	2	1	<i>protocol4</i>
5. The protocol is easy/simple to apply	5	4	3	2	1	<i>protocol5</i>
6. The content of the protocol is clear	5	4	3	2	1	<i>protocol6</i>
7. The content of the protocol is relevant	5	4	3	2	1	<i>protocol7</i>
8. The protocol can be experimented without requiring an extensive involvement	5	4	3	2	1	<i>protocol8</i>
9. The protocol can be adapted or modified to suit my own needs	5	4	3	2	1	<i>protocol9</i>
10. The benefits of using the protocol with my patients are obvious/visible	5	4	3	2	1	<i>protocol10</i>
11. The evidence regarding the impact of using the protocol on practice is available	5	4	3	2	1	<i>protocol11</i>

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Experiences in delivering the interventions

In the table below, mark how easy or difficult was it for you to carry out the listed tasks in your daily practice.

In your daily practice, how difficult or easy do you find:	Very easy	Quite easy	Neither easy nor difficult	Quite difficult	Very difficult	
1. Raising the issue of alcohol with patients	5	4	3	2	1	exp1
2. Using a screening test to explore current alcohol use of patients	5	4	3	2	1	exp2
3. Explaining risks to health from different levels of alcohol consumption	5	4	3	2	1	exp3
4. Providing patients with ideas and practical advice on how to cut down	5	4	3	2	1	exp4
5. Helping patients to manage high risk drinking situations	5	4	3	2	1	exp5
6. Using a screening test to explore whether or not a patient has depression	5	4	3	2	1	exp6
7. Dealing with both alcohol issues and depressive symptoms when they are present at the same time	5	4	3	2	1	exp7
8. Referring patients to an appropriate service in case of severe problems with alcohol	5	4	3	2	1	exp8
9. Referring patients to an appropriate service in case of severe problems with depression	5	4	3	2	1	exp9
10. Avoiding blame and judgement when giving alcohol-related advice to patients	5	4	3	2	1	exp10

Do you have any other comments on what was especially difficult for you?

comment1

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Obstacles in delivering the interventions

Which obstacles did you encounter when attempting to deliver the intervention? Please rate each of the statements below on scale 1 – Completely agree to 5 – Completely disagree.

	Completely agree	Agree	Neither agree nor disagree	Disagree	Completely disagree	
1. The clinical summary sheet of what to do was too complicated	5	4	3	2	1	obstacle1
2. The instructions booklet was hard to work with	5	4	3	2	1	obstacle2
3. The patient materials (leaflets) were sometimes not available	5	4	3	2	1	obstacle3
4. The patient materials (leaflets) were not useful	5	4	3	2	1	obstacle4
5. The materials were not culturally relevant	5	4	3	2	1	obstacle5
6. There was no possibility of referral	5	4	3	2	1	obstacle6
7. I did not have enough knowledge on alcohol and drinking guidelines	5	4	3	2	1	obstacle7
8. I did not have the motivation to work with alcohol issues	5	4	3	2	1	obstacle8
9. I did not have enough training on how to implement the interventions	5	4	3	2	1	obstacle9
10. The training I received was not useful	5	4	3	2	1	obstacle10
11. The training I received was not relevant for my context	5	4	3	2	1	obstacle11
12. I did not have enough skills to carry out the screening and intervention	5	4	3	2	1	obstacle12
13. There was lack of administrative support	5	4	3	2	1	obstacle13
14. I did not have enough support from my colleagues	5	4	3	2	1	obstacle14
15. I did not have enough support from the managers	5	4	3	2	1	obstacle15
16. I did not have enough support from the experts after training	5	4	3	2	1	obstacle16
17. There were no appropriate incentives to implement the	5	4	3	2	1	obstacle17

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interventions						
18. There was a lack of appropriate facilities to implement intervention	5	4	3	2	1	<i>obstacle18</i>
19. I was too busy with other problems patients presented with	5	4	3	2	1	<i>obstacle19</i>
20. Patients were reacting negatively to my attempt to discuss alcohol	5	4	3	2	1	<i>obstacle20</i>

Other comments about obstacles for delivering the intervention:

comment2

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Part III.

This section is asking about the support received from your organisation and your exposure to various information related to SCALA protocol.

Primary Health Care Centre

Indicate how much you agree or disagree with each of the following statements about your primary health care centre.

There are no right or wrong answers. Please indicate the extent to which you agree or disagree with the following statements:		Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	
1	My centre has enough workers with the right training and skills to implement screening and brief advice programmes to reduce heavy drinking	5	4	3	2	1	phcc1
2	My centre has enough workers with the right training and skills to do their job in implementing screening and brief advice programmes to reduce heavy drinking in the best possible way	5	4	3	2	1	phcc2
3	In my centre, we have meetings with community members to discuss alcohol-related health matters	5	4	3	2	1	phcc3
4	In my centre, we encourage community members to contribute to improving the health of the community by reducing alcohol consumption	5	4	3	2	1	phcc4
5	I receive regular updates about my centre's performance in screening and giving brief advice for heavy drinking based on information/data collected from our centre	5	4	3	2	1	phcc5
6	My centre discusses information/data from our centre screening and giving brief advice for heavy drinking in a regular, formal way, such as in regularly scheduled meetings	5	4	3	2	1	phcc6
7	My centre is willing to use new healthcare practices such as guidelines and recommendations for screening and giving brief advice for heavy drinking	5	4	3	2	1	phcc7
8	I am encouraged to seek new information on healthcare practices for screening and giving brief advice for heavy drinking	5	4	3	2	1	phcc8
9	The Centre's manager actively listens, acknowledges, and then responds to requests and concerns about programmes to screen and give brief advice for heavy drinking	5	4	3	2	1	phcc9
10	The Centre's manager encourages the introduction of new programmes to screen and give brief advice for heavy drinking	5	4	3	2	1	phcc10

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Community actions

Please indicate which of the following statements about alcohol screening and brief advice apply to you.

During the past three months:

1	I received information and/or support from others regarding alcohol screening and brief advice (for example: from my manager, researchers, public health experts)	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community1</i>
2	I read or heard that alcohol screening and brief advice is simple to deliver	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community2</i>
3	I read or heard that alcohol screening and brief advice can help a large number of patients	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community3</i>
4	I read or heard about doctors or nurses who were screening and advising many of their patients	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community4</i>
5	I was told the number of patients that I am screening and advising	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community5</i>
6	I was encouraged to share with others my experiences with alcohol screening and brief advice (for example: with doctors, nurses, health care centres managers)	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community6</i>
7	I had the opportunity to request changes to materials used in alcohol screening and brief advice	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community7</i>
8	I have been asked suggestions about how to make alcohol screening and brief advice easy to deliver	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community8</i>
9	I have been asked about training that I need in order to deliver alcohol screening and brief advice	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community9</i>
10	I have been asked about how to maintain and increase alcohol screening and brief advice in the future	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>community10</i>

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If you answered yes to any of the questions above, please indicate how much you agree or disagree with the questions below with the same number.

I became more willing to raise the issue of alcohol with my patients by...		Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	
1	Receiving information and/or support from others regarding alcohol screening and brief advice	5	4	3	2	1	community11
2	Reading or hearing that alcohol screening and brief advice is simple to deliver	5	4	3	2	1	community12
3	Reading or hearing that alcohol screening and brief advice can help a large number of patients	5	4	3	2	1	community13
4	Reading or hearing about doctors or nurses who were screening and advising many of their patients	5	4	3	2	1	community14
5	Being told the number of patients that I am screening and advising	5	4	3	2	1	community15
6	Being encouraged to share with others my experiences with alcohol screening and brief advice (for example: with doctors, nurses, health care centres managers)	5	4	3	2	1	community16
7	Having the opportunity to request changes to alcohol screening and brief advice materials	5	4	3	2	1	community17
8	Being asked about how to make screening and brief advice easy to deliver	5	4	3	2	1	community18
9	Being asked about training that I need in order to deliver screening and brief advice	5	4	3	2	1	community19
10	Being asked about how to maintain and increase screening and brief advice in the future	5	4	3	2	1	community20

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Communication campaigns and media coverage about health aspects of alcohol

During the past three months, have you noticed any campaigns or media coverage about the health aspects of alcohol?

1. Posters in the Primary Health Care Centre	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>campaign1</i>
2. Articles in newspapers or magazines	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>campaign2</i>
3. Programmes or interviews on the radio	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>campaign3</i>
4. Programmes or interviews on the television	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>campaign4</i>
5. Information leaflets for patients in the primary health care centre	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>campaign5</i>
6. Promotional videos in primary health care centre and/or other institutions	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>campaign6</i>
7. Electronic newsletters	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>campaign7</i>
8. Other (to be specified, depending on campaign)	<input type="checkbox"/> 1 – Yes <input type="checkbox"/> 2 – No	<i>campaign8</i>

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If you answered yes to any of the questions above, please indicate how much you agree or disagree with the questions below with the same number.

	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	
(1) Posters on alcohol in the Primary Health Care Centre made:						
me more willing to raise the issue of alcohol with my patients	5	4	3	2	1	camp.poster1
my patients more willing to talk about their alcohol use with me.	5	4	3	2	1	camp.poster2
(2) Articles in newspapers or magazines on alcohol made:						
me more willing to raise the issue of alcohol with my patients	5	4	3	2	1	camp.article1
my patients more willing to talk about their alcohol use with me.	5	4	3	2	1	camp.article2
(3) Programmes or interviews on alcohol on the radio made:						
me more willing to raise the issue of alcohol with my patients	5	4	3	2	1	camp.radio1
my patients more willing to talk about their alcohol use with me.	5	4	3	2	1	camp.radio2
(4) Programmes or interviews on alcohol on the television made:						
me more willing to raise the issue of alcohol with my patients	5	4	3	2	1	camp.tv1

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my patients more willing to talk about their alcohol use with me.	5	4	3	2	1	camp.tv2
(5) Information leaflets on alcohol for patients in the primary health care centre made:						
me more willing to raise the issue of alcohol with my patients	5	4	3	2	1	camp.leaflet1
my patients more willing to talk about their alcohol use with me.	5	4	3	2	1	camp.leaflet2
(6) Promotional videos in primary health care centre and/or other institutions made:						
me more willing to raise the issue of alcohol with my patients	5	4	3	2	1	camp.video1
my patients more willing to talk about their alcohol use with me.	5	4	3	2	1	camp.video2
(7) Electronic newsletters made:						
me more willing to raise the issue of alcohol with my patients	5	4	3	2	1	camp.news1
my patients more willing to talk about their alcohol use with me.	5	4	3	2	1	camp.news2
(8) Other (to be specified) made:						
me more willing to raise the issue of alcohol with my patients	5	4	3	2	1	camp.other1
my patients more willing to talk about their alcohol use with me.	5	4	3	2	1	camp.other2